



## Contribution/Gift/Donation Disclosure Overview

1. In order to make a donation through RHEMA GOSPEL EXPRESS and to reduce the risk of fraud, the (RHEMA GOSPEL EXPRESS - ([WWW.RHEMAGOSPELEXPRESS.ORG](http://WWW.RHEMAGOSPELEXPRESS.ORG))) must ask you to provide us information about yourself and your credit card and/or bank account. This Privacy Policy describes the information we collect and how we use that information.

2. RHEMA GOSPEL EXPRESS - ([WWW.RHEMAGOSPELEXPRESS.ORG](http://WWW.RHEMAGOSPELEXPRESS.ORG)) takes the privacy of your personal information very seriously and will use your information only in accordance with the terms of this Privacy Policy. We will not sell or rent your personally identifiable information or a list of our Donors to third parties. However, as described in more detail in Part C below, some of your information will be shared with third parties, under strict restrictions, so it is important for you to review this Privacy Policy. This Privacy Policy applies only to Online RHEMA GOSPEL EXPRESS.

3. If you have questions or concerns regarding this Privacy Policy, you should first contact RHEMA GOSPEL EXPRESS - ([WWW.RHEMAGOSPELEXPRESS.ORG](http://WWW.RHEMAGOSPELEXPRESS.ORG)) by email or by letter at the address below.

4. By making a donation through Online RHEMA GOSPEL EXPRESS, you expressly consent to our use and disclosure of your personal information in the manner described in this Privacy Policy. This Updated Privacy Policy will take effect on June 18, 2021.

## Notification of Changes

5. This policy may be revised over time as new features are added to RHEMA GOSPEL EXPRESS or as we incorporate suggestions from our donors. If we are going to use or disclose your personally identifiable information in a manner materially different from that stated at the time we collected the information, you will have a choice as to whether or not we use or disclose your information in this new manner. Any material changes will be effective only after we provide you by e-mail with at least 30 days' notice of the amended Privacy Policy. If you have closed your RHEMA GOSPEL EXPRESS account, you will not be contacted to notify you of the amended Policy and your personal information will not be used or disclosed in this new manner.

6. We will post the amended Privacy Policy prominently on this Web site so that you can always review what information we gather, how we might use that information, and whether we will disclose it to anyone. Please check the RHEMA GOSPEL EXPRESS web site at [WWW.RHEMAGOSPELEXPRESS.ORG/privacy.html](http://WWW.RHEMAGOSPELEXPRESS.ORG/privacy.html) at any time for the most current version of our Privacy Policy.

7. RHEMA GOSPEL EXPRESS web pages may include links to third party Web sites maintained by non-profit beneficiaries who will give you such information as who they are and what they do with charitable contributions. These sites are governed by their own privacy statements, and RHEMA GOSPEL EXPRESS is not responsible for their operations, including but not limited to their information practices. Some of

these web sites may offer you the opportunity to make a contribution directly through that web site. If you do that, your contribution will not be processed by RHEMA GOSPEL EXPRESS and this privacy policy will not be applicable to that transaction. If you submit information to or through these third party Web sites, you should review the privacy statement of these sites before providing them with personally identifiable information.

8. A Special Note about Children. Children are not eligible to use RHEMA GOSPEL EXPRESS and we ask that minors (under the age of 18) do not submit any personal information to us or use the service.

## Information We Collect Required Information

9. In order to make donations through Online RHEMA GOSPEL EXPRESS, you must provide credit card, debit card, or bank account information. If you choose to save your profile on our site, we also ask you to select a password for future transactions and to choose one security question to answer (such as your city of birth or your pet's name) This required information is necessary for us to issue a new password if you forget or lose your password, protect you against credit card fraud and checking account fraud, and to contact you should the need arise in administering your account.

## Transaction Information

10. When you use RHEMA GOSPEL EXPRESS to make a donation to a non-profit beneficiary, we ask you to provide information related to each transaction, including the amount of the donation. We retain your name and address in order to credit your contribution to your local RHEMA GOSPEL EXPRESS, but only if you so choose. We will have a copy of the IP (Internet Protocol) address of the computer from which you made your donation, but we will have no way to link that IP address to you. We do not retain your credit card or bank account information except for the four digits of the account number for use only to confirm your identification should you contacts us concerning your use of this system... Your credit card transaction is processed by PayPal or Stripes Services, pursuant to an agreement entered into between PayPal or Stripes and RHEMA GOSPEL EXPRESS - (WWW.RHEMAGOSPELEXPRESS.ORG). With respect to your Confidential Information, in that agreement, PayPal or Stripes has agreed to maintain the confidentiality of Confidential Information and that it will not in any manner disseminate Confidential Information to third persons, either in whole or in part, and will not in any manner use Confidential Information for its own benefit. Please click [here](#) to see PayPal's or Stripe's Privacy and Security Policy.

## Information about You from Third Parties

11. In order to protect all our Donors against potential fraud, PayPal or Stripe may verify with third parties the information you provide. In the course of such verification, PayPal or Stripe receives personally identifiable information about you from such services. In particular, if you register a credit card or debit card with Online RHEMA GOSPEL EXPRESS, PayPal will use card authorization and fraud

screening services to verify that your card information and address matches the information that you supplied to Online RHEMA GOSPEL EXPRESS, and that the card has not been reported as lost or stolen.

## Additional Verification

12. Because of the way that World Wide Web communication standards work, when you arrive at or leave the RHEMA GOSPEL EXPRESS Web site, we automatically receive the Web address of the site that you came from or are going to. We also collect information on which pages of our Web site you visit while you are on the RHEMA GOSPEL EXPRESS site, the type of browser you use and the times you access our Web site. We use this information only to try to understand our Donors' preferences better and to manage the load on our servers, so as to improve our service and your experience with Online RHEMA GOSPEL EXPRESS. We do not track the Web sites that you visit before or after you leave the RHEMA GOSPEL EXPRESS site.

## Our Use of "Cookies"

13. "Cookies" are small files of data that reside on your computer and allow us to recognize you as an RHEMA GOSPEL EXPRESS donor if you return to the RHEMA GOSPEL EXPRESS site using the same computer and browser. We send a "session cookie" to your computer if and when you log in to your RHEMA GOSPEL EXPRESS account by entering your username and password. These cookies allow us to recognize you if you visit multiple pages in our site during the same session, so that you don't need to re-enter your password multiple times. Once you log out or close your browser, these session cookies expire and no longer have any effect.

## Donor Service Correspondence

14. If you send us correspondence, including e-mails and faxes, we retain such information in our records. We will also retain Donor service correspondence and other correspondence from RHEMA GOSPEL EXPRESS to you. We retain these records in order to measure and improve our service, and to investigate potential fraud and violations of our User Agreement. We may, over time, delete these records if permitted by law.

## Our Use and Disclosure of Information

### Internal Uses

15. We collect, store and process your personal information on servers located in the United States. We use the information we collect about you in order 1) to provide our services and process your transactions, 2) to provide Donor service, 3) to improve our services.

16. We give access to individually identifiable information about our users only to those employees who require it to fulfill Donor service requests and to the fund managers for the non-profit beneficiaries to which you make a donation.

## Disclosure to Other RHEMA GOSPEL EXPRESS Donors

17. If you make a donation through Online RHEMA GOSPEL EXPRESS, your name, e-mail address, address, and telephone number are displayed to United Methodist non-profit beneficiaries to whom you have donated. Your credit card information is not.

18. You have the option to designate a donation as anonymous. In order to provide a written acknowledgment of your gift to document any tax deduction you may later claim, your name, address and the amount of your donation will be provided to the non-profit beneficiary to which you have made a donation. The non-profit beneficiary to which you have made your gift may use this information for the sole purpose of sending a written acknowledgment of your gift to you, and for no other purpose. Your credit card number, bank account or routing number and other financial information will NEVER be revealed to anyone whom you have sent money to through Online RHEMA GOSPEL EXPRESS, except with your express permission, or if we are required to do so pursuant to a subpoena or other legal process.

## Disclosure to Third Parties Other Than RHEMA GOSPEL EXPRESS Donors

19. RHEMA GOSPEL EXPRESS will not sell or rent any of your personally identifiable information to third parties. RHEMA GOSPEL EXPRESS will not share any of your personally identifiable information with third parties except in the limited circumstances described below, or with your express permission.

20. PayPal may share information with companies that help it process the transactions you request and protect our donors' transactions from fraud, such as sharing your credit card number with a service that screens for lost and stolen card numbers. See "Information About You From Third Parties" in Section B above.

21. We disclose information that we in good faith believe is appropriate to cooperate in investigations of fraud or other illegal activity. For example, this means that if we conduct a fraud investigation and conclude that one side has engaged in deceptive practices, we can give that person or entity's contact information (but not bank account or credit card information) to victims who request it.

22. We disclose information in response to a subpoena, warrant, court order, levy, attachment, order of a court-appointed receiver or other comparable legal process, including subpoenas from private parties in a civil action.

23. We disclose information to your agent or legal representative (such as the holder of a power of attorney that you grant, or a guardian appointed for you).

## Our Contacts with RHEMA GOSPEL EXPRESS Donors

24. We communicate with Donors to provide requested services, and we also communicate by phone to resolve Donor complaints or investigate suspicious transactions. We use your e-mail address to send you notice of the donation that you made through Online RHEMA GOSPEL EXPRESS, to send information about important changes to our service, and to send notices and other disclosures required by law. Generally, users cannot opt out of these communications, but they will be primarily informational in nature rather than promotional.

25. In connection with independent audits of our financial statements and operations, the auditors may seek to contact a sample of our Donors to confirm that our records are accurate. However, these auditors cannot use personally identifiable information for any secondary purposes.

## Internet Address Information

26. We use IP addresses, browser types and access times to analyze trends, administer the site, and improve site performance and to gather broad demographic information for aggregate use.

## Information Security

27. RHEMA GOSPEL EXPRESS is committed to handling your Donor information with high standards of information security. As stated above, your credit card and bank account transactions are processed by PayPal or Stripe Services. We do not retain possession of your credit card or bank account information; except for the last four digits of your account number in order to confirm your identity should you contact us concerning your use of this system. We restrict access to your personally identifiable information to employees who need to know that information in order to provide services to you. We monitor our security systems on an on-going basis. Please click here to see PayPal's or Stripe's Privacy and Security Policy.

## TAX Benefits

28. You may be entitled to Tax benefits for your contributions to RHEMA GOSPEL EXPRESS. Consult your tax CPA/TAX adviser for more information concerning your Tax benefits. Your PayPal receipt will act as your contribution receipt; if additional documentation is needed for your Tax Entitlements you may contact us at [rhema@rhemarospelexpress.org](mailto:rhema@rhemarospelexpress.org).

## Contacting Us

29. If you have any questions about this privacy statement, Online RHEMA GOSPEL EXPRESS' information practices, or your dealings with Online RHEMA GOSPEL EXPRESS, you can contact us by email at [rhema@rhemarospelexpress.org](mailto:rhema@rhemarospelexpress.org). You may also write to us at "RHEMA GOSPEL EXPRESS" P. O. BOX 10009 SAN ANTONIO, TX 78210